

Consumer product recall

Thermosphere and Mastercraft Ceiling-Mounted 7500W/240V Electric Utility Workshop/Garage Heater, Model EH-4604BY with Remote Control & Thermostat recalled due to fire hazard

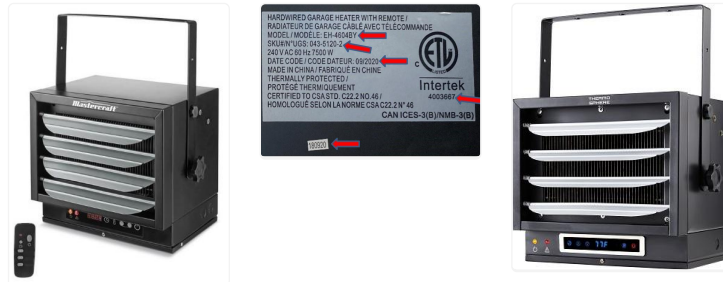
Last updated: 2022-05-05

Summary

Product: Thermosphere and Mastercraft Ceiling-Mounted 7500W/240V Electric Utility Workshop/Garage Heater, Model EH-4604BY with Remote Control & Thermostat

Issue: Consumer products - Fire hazard

What to do: Immediately stop using the recalled products and bring them back to the place of purchase for an exchange or refund.



Affected products

Showing 1 to 2 of 2 entries

This recall involves the following products:

Product Details	Batch/Date Codes Affected
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	Product Details	Batch/Date Codes Affected
Sold at Canac: Thermosphere Ceiling-Mounted 7500W/240V Electric Utility Workshop/Garage Heater with Remote Control & Thermostat	SKU 4041041 UPC 674465008361 Model EH- 4604BY cETL 4003667 Black Colour	All date codes ending in "2020" (from year 2020) are affected. They appear in MM/YYYY format on the rating label attached to the heaters. Thermosphere units do not have a date code sticker on the packaging box.
Sold at Canadian Tire: Mastercraft Ceiling-Mounted 7500W/240V Electric Utility Workshop/Garage Heater with Remote Control & Thermostat	SKU 043-5120-2 UPC 674465005988 Model EH- 4604BY cETL 4003667 Black Colour	All date codes ending in "2020" (from year 2020) are affected. They appear in MM/YYYY format on the rating label attached to the heaters. Mastercraft units also have date code stickers on the packaging box and on the product in DDMMYY format – all those ending in "20" are affected.

Issue

The affected units could overheat, potentially posing a burn and fire hazard.

As of April 26, 2022, the companies have received 13 reports of incidents in Canada and no report of injuries.

What you should do

Consumers should immediately stop using the recalled Thermosphere and Mastercraft Ceiling Mounted 7500W/240V Electric Utility Workshop/Garage Heater with Remote Control & Thermostat and return them to the place of purchase for an exchange or refund.

For more information, **Canac** consumers may contact **HomeEasy Industrial Co. Ltd.** by telephone 1-866-206-0888 or email service@hena.ca. The bilingual call centre is open Monday to Friday from 8:00 a.m. to 9:00 p.m. EST and on Saturday and Sunday from 9:00 a.m. to 5:00 p.m. EST.

For more information, **Canadian Tire** consumers may contact **Canadian Tire** by telephone at 1-800-387-8803 Monday through Friday from 8:00 a.m. to 9:00 p.m. EST and on Saturday and Sunday from 9:00 a.m. to 5:00 p.m. EST.

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#)

(<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#)

(<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

Additional information

- ▶ Background
- ▶ Details

Date modified:

2022-05-05